



## MAXIMIZE SERVICE AND EFFICIENCY

### Customer Service Drawer, Window and Audio

The Hamilton Pharmacy Drawer & Window is designed specifically to optimize operations with maximal use of space inside the pharmacy, capacity to fit the majority of large prescription containers, ease of servicing and customer convenience while ensuring maximum security. The drawer and window are designed to be used together, but can also be installed separately to replace existing equipment in both drive-thru and walk-up applications.

#### WINDOW FEATURES

- ✓ Standard 2.5' x 3' window pairs easily with the Hamilton Pharmacy Drawer, as seen in the image to the right
- ✓ Custom window sizes are available
- ✓ Stainless steel frames with standard bullet resistive, UL Level 1 rated glass with an option to upgrade to Level 2 or 3
- ✓ Weather resistant and sealed to protect from the elements



#### DRAWER FEATURES

- ✓ Drawer Size: 6"h x 9.5"d x 13"w
- ✓ Stainless steel exterior finish, interior available in stainless steel, color matched steel or laminated wood to match the interior of the pharmacy
- ✓ Manual design provides easy option for technicians
- ✓ The drawer extends on a rotating arm which gets rotated back if hit by a car, virtually eliminating the risk of replacing drawers that have been knocked out of alignment
- ✓ Drawer can accommodate various curb widths and car placements by stopping wherever needed
- ✓ Sealed to outside air entering the building even when the drawer is extended to the customer

## MAKE DRIVE-THRU A PERSONAL EXPERIENCE

### Pharmacy Audio and Video

The Hamilton Pharmacy Audio and Video offerings are designed with the highest clarity to make the drive-thru experience personal and easy as possible, for both customer and pharmacist.



DUAL LANE PHARMACIST UNIT



OUTDOOR UNIT



INDOOR UNIT

*The system is made for Hamilton's drive-thru solutions, but also replaces non-Hamilton equipment.*

## Audio/Video Offerings for drive-thru and walk-up applications.

- ✓ Large 10" color LCD display
- ✓ Screen height and angle are easily adjustable
- ✓ Dual Lane Pharmacist Unit
- ✓ Comes with adjustable stand with an optional wall mounting
- ✓ Handset or headset audio
- ✓ User selectable background "Noise Canceling" feature
- ✓ Easy change color-code system for drive-up lane identification

When a Pharmacist Unit is also used you can easily transfer patients to a Pharmacist for consultation

- ✓ Hold features which indicates that a patient is already being served, suspending audio/video while filling prescription or consulting a Pharmacist
- ✓ Optional vehicle detection

## Convenient Walk-Up Configurations



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